



## WHOLE PERSON HEALTH CARE PROGRAM OVERVIEW

Welcome to Care Eleven Health (CEH) School-Based Whole Person Health Care!

Our program is designed to meet the health needs of school-aged children conveniently within the school setting or wherever it is most convenient for the patient to access healthcare. We provide a full range of healthcare services, including primary medical care, integrated behavioral health care, and support for Social Determinants of Health (SDoH). Our goal is to promote the health, safety, and growth of your children by working closely with families, schools, community resources, and healthcare providers.

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### Care Eleven Health Services

Our Whole Person Health Care Program delivers a wide variety of healthcare services tailored to school-aged children. These include:

- **School Nursing Services:** On-campus healthcare support for students.
- **Primary Care Services:** Including preventative exams and managing chronic conditions.
- **Behavioral Health and Counseling Service:** Assessments, screenings and counseling services.
- **Health Screenings:** State-mandated hearing and vision screenings
- **Vaccinations:** Infection control vaccines like flu shots.
- **Sports Physicals:** Clearance for athletic participation.
- **Testing Services:** Rapid tests for flu, RSV, strep, COVID-19, and more.
- **Medication Management:** Administering daily medications, providing over-the-counter medications, supporting prescriptions being filled at your pharmacy or delivered to the school.
- **Referrals:** Connections to dental cleanings, vision exams, and other third-party and community services.

Upon request, CEH may act as your child's primary care provider (PCP). Whether we act as your child's PCP or instead collaborate with your child's existing PCP as a "surrogate" provider supporting your child's primary care, our focus is on delivering quality, coordinated care. Our providers may help manage patients' chronic conditions, issue orders for tests and labs, prescribe and/or manage medications, make referrals to specialists and update care and treatment plans. Whether CEH is your PCP, or acting as a collaborating surrogate PCP, our providers work hard to ensure your children get the best healthcare and health outcomes possible

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### Addressing Social Determinants of Health (SDoH)

CEH recognizes that factors like housing, food security, and access to transportation can impact your child's health and success in school. We assess and document these needs through our electronic medical records (EMR) system. CEH goes well beyond documentation however, providing counseling, support and referrals to community organizations who can help address an individual student's needs.



The SDoH assessment helps:

- Provide patients with support and referrals to community resources.
- CEH serves as an advocate for school, community, and state funding to address social needs.

Our goal is to remove barriers to health and learning, ensuring every child has the opportunity to thrive.

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### **The Patient Journey**

We engage with your child throughout their health journey by:

1. Addressing acute healthcare needs in schools
2. Reaching out proactively to schedule services primarily in the child's school or where it is convenient for the patient to access care.
3. Delivering care, including physical, behavioral health, counseling and SDoH support.
4. Make referrals to specialists and update care and treatment plans.
5. Monitoring progress and keeping families informed.

Our comprehensive approach ensures your child gets the best care possible.

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### **Value-Based Care**

Some health plans partner with CEH in Value-Based Care agreements, where we take principal responsibility for your child's health outcomes. These agreements focus on:

- Ensuring patients have adequate access to healthcare.
- Proactively closing healthcare gaps.
- Prescribing and/or managing medications.
- Manage chronic conditions.
- Coordinating patient care and treatment plans.
- Assess for behavioral health needs and coordinate counseling services
- Supporting as a conduit for community resources.
- Improving overall health and well-being.

CEH works hard to ensure children receive coordinated, high-quality care in collaboration with your child's school and other healthcare providers.

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We're excited to partner with you in supporting your child's health and success! For more information, please visit our website or contact the school clinic.

Care Eleven